

WestGroupe

Optical Inc.

March 31st, 2020

Dear WestGroupe Customers,

As New York State has deemed optometry an essential service, our WestGroupe USA distribution centre is permitted to remain open with a skeleton staff to process and ship all orders received during the COVID-19 shutdown. Our customer service department is working remotely and customers can submit their orders via telephone, web or through their sales representatives. Due to our below normal staffing levels, there may be some delays in processing orders but rest assured our goal continues to be unparalleled customer service. Proper sanitary and safety precautions outlined by federal and state governments have been put into place in order to protect the health and well-being of our staff and customers.

As we continue to monitor the spread of COVID-19 and its day-to-day effects across the world, we will keep you updated as we strive to maintain our commitment to excellent service, particularly in these most difficult times.

Please do not hesitate to contact us should you have any questions.

Stay Safe,



Michael Suliteanu
President
WestGroupe Optical Inc.