



Optical Inc.

**Update on WestGroupe COVID-19 preventive measures and our support to customers**

Dear Valued customer,

In light of recent COVID-19 developments, WestGroupe is focused on taking preventive measures to maintain a safe work environment for our employees, while sustaining our business operations in order to service our customers in a safe and efficient manner.

Within our Montreal head office and Plattsburgh distribution centre, strict sanitary measures have been put in place, including multiple hand sanitizing stations throughout the buildings as well as thorough disinfecting of the warehouses, common areas and door handles numerous times during the day.

We have also begun to implement business continuity systems and protocols, which will allow our employees to work remotely in the event that our offices are closed.

WestGroupe is currently in a strong stock position, and we do not foresee any significant backorder issues at this time, and all of our factories are back in operation.

As we continue to monitor the spread of COVID-19 and its day-to-day effects across the world, we will keep you updated if any issues arise as we strive to maintain our commitment to excellent service, particularly in these most difficult times.

Please do not hesitate to contact us should you have any questions.

Stay Safe,

A handwritten signature in black ink, appearing to read "Michael Suliteanu".

Michael Suliteanu  
President