



March 20th, 2020

Dear valued customers,

WestGroupe would like to keep you informed of the latest developments due to COVID-19 and the measures taken to try and slow the spread and impact of the virus.

As of Monday, March 23rd, WestGroupe USA's DC will no longer be able to ship any orders due to New York State's mandatory closure of all non-essential businesses. Customer service is not affected by this closure and will remain open during our regular operational hours to take any orders and to address any questions or concerns you may have. All orders placed during the shutdown will be shipped once the DC has reopened.

As we continue to monitor the spread of COVID-19 and its day-to-day effects across North America and the world, we will continue to keep you updated as we strive to maintain our commitment to service excellence, particularly in these most difficult times.

Please do not hesitate to contact us should you have any questions.

Stay safe,

A handwritten signature in black ink, appearing to read 'Michael Suliteanu', with a long horizontal stroke extending to the right.

Michael Suliteanu
President